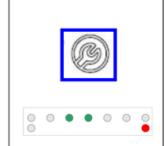
Whirlpool Europe

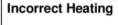
WAVE ECO / WAVE TCP / WAVE 2 / WAVE B

W10502177

Service Information

Rev.: C 24.07.18 roelfgs





The main control has detected a heater circuit failure. These failure modes are checked before the cycle starts and at the end of the cycle. The program is running without heating.

Potential Causes

- Check the resistance of the heater connectors (L and N) to PE
- Check the resistance of the heater (L to N)
- Check the wiring connectors to the heater and CCU.
- Check the CCU.

This failure is handled as delayed failure: only at the 5th occurrence the customer is notified.

During the time until the failure is declared there might be calls like: "poor wash performance / does not heating".

Reprogram the CCU in case of F08/F12 otherwise the failure will remain: if more than 5 occurrences are stored in the CCU memory, it will go in failure F08/F12 at the end of the cycle, even if the cause has been corrected (e.g. after replacing the heater).

Software versions from 2012 on: The appliance shows F08 on display instead of F12.

(Eventually Icon Door open is ON)





CCU Failure on Doorlock control circuit

NEW: F13 only used for issues on CCU

If CCU detects a defect of the doorlock triac, F13 is displayed This check is done at start of cycle, during the cycle and at the end of the cycle.

Potential Causes

- Check the wiring / harness between the CCU and the Door Lock
- CCU defect